



## TERMS AND CONDITIONS

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### TRIP SUITABILITY

Thank you for your interest in joining one of our trips. We want you to enjoy your trip to the fullest extent possible, so we ask you to take a moment to read through the following information and make sure you're fully aware of the kind of trip you will be joining.

Northern Adventure Tours trips, and adventure travel in general, can be demanding and there are risks and hazards that are inherent in such trips. Most days will require between five (5) and seven (7) hours of driving – not including the time you spend stopped at sights, hiking, shopping, etc. Long driving days can sometimes be uncomfortable and tiring – especially for small children. While the entire route of our trip is paved asphalt, the summer is the only construction season in the north. Plan on delays and rough roads in construction areas.

While most of the sites we visit will have full facilities, some will have outhouses instead of flush toilets. Many of the places we visit are off the beaten track and may not have the infrastructure that we are accustomed to in cities and towns.

You will have the opportunity to take part in many exciting activities and excursions, some of which are included whilst others are optional (i.e. Hiking in Jasper National Park, visiting hot springs along the route) these require a certain level of fitness, so it's important that you read through the trip notes thoroughly and make your own conclusions as to whether you feel that you are fit and healthy enough to enjoy this trip to its fullest. You must judge whether or not you wish to, or have the physical ability to take part.

All travelers are required to carry their own luggage and be able to lift it into their provided vehicle. Space is limited in the vehicles, and you will be packing and unpacking most days along the route. We advise packing light and with an eye towards efficiency.

Weather conditions in certain areas can also make physical activity more challenging. Rain, hail and even snow are not unheard of during the summer in Alberta, British Columbia, Yukon and Alaska. Weather can also change suddenly and dramatically in the mountains. Please pack accordingly. See our suggested Packing Checklist available on our website [www.northernadventuretours.com/faqs](http://www.northernadventuretours.com/faqs) for packing suggestions.

It is extremely rare for us to have to refuse anyone a space on our trips for medical reasons. However, for the benefit of yourself and your fellow travelers, it is vital that and your responsibility to inform us about any pre-existing medical conditions that you have and any medication that you are currently taking so in the unlikely event of a medical emergency we will be able to provide you with as much assistance as possible.

While we do not want to unnecessarily deter anyone from joining one of our tours, we ask that you read through the Daily Itinerary available on our website carefully to realistically self assess your ability to complete the trip as described.

Please consult with your doctor and/or us if you have any doubts.

A positive attitude and an open mind is just as important as your ability to get involved and fully participate on your trip.

### **BOOKING YOUR TRIP BY PHONE OR EMAIL:**

To secure your booking we require a non-refundable deposit of 10% of the tour price or \$500 whichever is greater. Where travel is within 60 days of booking full payment is required.

Final payment is due no later than 60 days before you travel.

### **BOOKING YOUR TRIP THROUGH OUR WEBSITE:**

To secure your booking via our website we require payment in full.

### **BOOKING YOUR FLIGHT**

When booking your flights, please bear in mind that by its very nature adventure travel on occasions needs to be flexible. Should we have to change the itinerary or cancel a trip you may need to amend or cancel your flights, therefore we strongly recommend that you check the charges for making amendments to your flights. We regret that we cannot accept liability for your connecting travel arrangements in the event of changes or cancellation to our trip.

### **INSURANCE**

Valid Travel Insurance is compulsory on all trips as a condition of booking. As our trips are not your standard holiday it is important that you don't buy a standard insurance. When selecting your policy, you must ensure that it is specifically designed for adventure/overland travel. Check that it covers you for overland travel, travel at high altitude and all adventure activities you may plan to do (eg. Remote hiking, white water rafting, horseback riding, etc).

We recommend that any policy has the following minimum levels of coverage:

- Medical Expenses: \$50,000
- Repatriation: \$500,000
- Car Rental Collision Coverage: \$35,000
- Cancellation & Curtailment Insurance: 150% of Tour Cost

It is extremely important that you verify the full extent of your coverage related to 24 hour Medical Emergency Assistance. In the event that you need medical treatment, you and your loved ones will want to know that you have the best coverage available to you.

On the first day of your trip your guides will ask to see your insurance policy to check the policy number, validity, and 24-hour medical emergency telephone numbers. Please ensure that you have these details with you, otherwise you will not be able to start your trip.

While not required, you are also strongly advised to take out cancellation insurance at the time of booking.

Please feel free to contact us if you have any questions about where to purchase travel and/or cancellation insurance.

### **PRE-EXISTING MEDICAL CONDITIONS & FITNESS/ABILITY**

Make sure you declare any pre-existing medical conditions for yourself, others traveling with you or anyone else who will affect your travel plans, to your travel insurance company when you purchase the policy. Failure

to do so may invalidate your insurance of any associated claim. (Your declaration should include anyone whose illness or death will mean you having to cancel or curtail your trip).

Please be aware that should you not be sufficiently fit, healthy or able to participate in your trip we may have to request that you leave the trip.

To make sure you choose a trip that meets your fitness levels please discuss it with your sales agent before booking. At the time of booking or before your departure we request that details of any medical condition that may affect you on your trip be provided to us in full. Please see the Terms and Conditions.

If you have any doubts make sure you consult a medical professional for advice.

## **PASSPORT & VISAS**

United States Citizens are required to carry a passport to travel into and out of Canada. It is your own responsibility to ensure that you are in possession of a full passport with at least 6 months validity from date of your return. You will also need to make sure that you have sufficient blank pages for any visa stamps.

It is your responsibility to ensure that you have the correct and current information before your trip and to obtain the necessary visas for entry into Canada and the United States.

Persons convicted of certain crimes may be denied entry into the US and Canada. It is solely your responsibility to ensure you are legally able to enter into the US and Canada. Any persons not allowed through border crossings will be dropped from the tour and liable for their own return expenses. Northern Adventure Tours will not be liable for travelers who fail to research their ability to travel internationally.

## **VEHICLES**

We are proud to provide you and your travel partners personal current model vehicles that allow you to travel at your own pace and stop at the sights you want to see. Each vehicle will be equipped with a GPS tracking device and a guide will follow behind the group to assist with minor problems such as tire changes or to locate assistance for more serious problems.

By accepting the vehicle You agree and acknowledge that:

- a. Only You or an Authorized Driver will drive the Vehicle; and
- b. You and any Authorized Driver hold a current license (not being a learner's license or provisional license) to drive the Vehicle and have been licensed to drive vehicle of the same category as the Vehicle for at least 12 consecutive months; and
- c. You are responsible for the acts and omissions of an Authorized Driver or any other person You allow to drive the vehicle; and
- d. You, an Authorized Driver, or any other person You allow to drive the vehicle are prohibited from taking the vehicle off-road; and
- e. You are responsible for the vehicle in the event of any damage.

You will be asked to present a major credit card and valid driver's license before You may accept the vehicle.

To help control liability and insurance costs, Northern Adventure Tours reserves the right to screen for high-risk drivers. Northern Adventure Tours may ask potential drivers a variety of questions regarding their driving record. When a prospective driver's driving record fails to meet acceptable standards, Northern Adventure Tours may deny use of the vehicle.

## **CROSSING INTERNATIONAL BORDERS**

When crossing the border you and any travel companions will be required to present a valid passport and agree to have themselves, the vehicle, luggage, and personal affects inspected for contraband.

Drivers who have a DUI (Driving Under the Influence) and/or a DWI (Driving While Intoxicated) on their record are prohibited from entering Canada and will not be able to complete the trip.

It is Your responsibility to ensure that You and Your travel companions are allowed entry into Canada. Northern Adventure Tours will not provide any refund to travelers who are refused entry into Canada or the United States.

## **SAFETY & SECURITY**

Clients agree to follow all crewmembers' instructions with regards to safety and security.

## **PRICING & WHAT YOU GET FOR YOUR MONEY**

Up to date prices can be found on the website. Prices shown are based on one person plus a lower additional cost for each additional person traveling in the same vehicle and sharing accommodations where applicable.

The tour price covers things that the whole group does, such as:

- Campsite fees
- All meals (with the exception of "On Your Own" days as listed in the Daily Itinerary available on our website at [www.northernadventuretours.com](http://www.northernadventuretours.com))
- National Park entrance fees
- Private use of vehicle for those traveling together

### **The tour price does not include:**

- Optional extras or travel insurance
- Connecting flights, transportation or any costs while not on the trip
- Passports, visas, vaccinations, personal taxes (including personal border taxes, if applicable)
- Extra accommodations or upgrades
- Fuel for your vehicle
- Contingency route expenses in case of Acts of God

## **PERSONAL SPENDING**

This is up to you! It depends on how many extra activities you want to do. All food and drinks outside of camp meals, souvenirs, shopping and restaurants are part of your personal spending. Plan on prices in Canada and Alaska being 10-30% higher than those in the Continental United States.

You may also want to include some money for local tips. Good local guides and Northern Adventure Tours guides can transform your trip into one that is exceptional. Where this is the case a tip (even a modest one!) is always hugely appreciated.

## **OPTIONAL ACTIVITIES**

Activities can be arranged while you are on your trip and the Northern Adventure Tours guides may be able to assist you in arranging these. All payments for these activities are made while you are traveling, usually directly with the activity supplier.

Optional activities mentioned by Northern Adventure Tours but not included in the trip price do not form part of your contract with Northern Adventure Tours. As such you accept that any assistance given by Northern

Adventure Tours crewmembers or local representatives in arranging optional activities does not render us liable for them in any way. The Northern Adventure Tours crew is assisting you in arranging these activities for your added enjoyment while on your trip.

### **PACKING SUGGESTIONS**

Your clothes and equipment should be appropriate for the conditions you'll be traveling in, which will vary depending on weather, elevation and latitude. When traveling in the north, layering your clothing is strongly recommended. Chilly mornings give way to hot afternoons that give way to evening showers. A light rain jacket over a sweater over your t-shirt is the best way to go!

Northern Adventure Tours will provide all camping equipment including sleeping bags, beds and mattresses, camp chairs and tables.

Please see the suggested packing checklist available online at: [www.northernadventuretours.com/faqs](http://www.northernadventuretours.com/faqs)

